

PUG.newsUS

1. Phocas staff update

Congratulations are in order for Elizabeth LaBarbera on her recent marriage.

Please note that her new name is Elizabeth Birch, and her email address has change to elizabeth.birch@phocassoftware.com.

To ensure you continue to receive the PUG News, please add elizabeth.birch@phocassoftware.com to your safe senders list.



2. End of year maintenance tips

There are a few simple things a Phocas administrator can do to make the transition into the New Year as smooth as possible.

Check them out here:

https://help.phocassoftware.com/display/userdoc/End+of+year+maintenance+tips

3. PUG Forum - pug.phocassoftware.com

Join the PUG Forum

The Phocas User Group Forum enables current customers, people curious about Phocas, and Phocas staff to communicate and exchange ideas with each other, ask questions, and share cool ways to use Phocas. We will be adding this newsletter as a Category in the Forum, subscribe today!

https://pug.phocassoftware.com/c/pug-news



4. FREE monthly training webinars

Did you know that Phocas hosts FREE monthly training webinars?

You must register to attend. However, if you can't make it on the day of the training, we email the recording to all registered users. You can register for the PUG training 2018 online series here. Training will begin in February.

CLICK HERE TO REGISTER

5. New in 2018

2017 brought you Financial Statements and Rebates (enhancements to continue in 2018).

This year we will bring you exiting developments in Shopping Basket Analysis (A Phocas solution for Machine Learning) and an update to Phocas CRM. You'll also find grid nesting, dashboard enhancements and more!

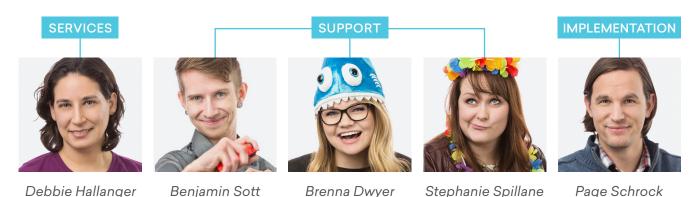
Want to get these updates as they are made available? Consider a move to the Phocas cloud!

Contact <u>customer_success_usa@phocassoftware.com</u> to learn more.

6. New team members at Phocas

Phocas continues to grow!

Our newest members are excited to help their teams help you, the customer! Our newest members are Debbie Hallanger in Services, Benjamin Sott, Brenna Dwyer, and Stephanie Spillane in Support, and Page Shrock in Implementation.

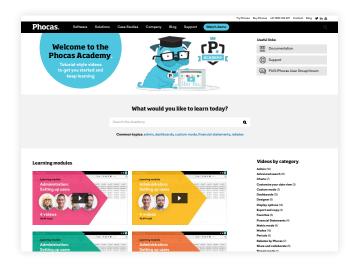


7. New academy videos on the web

If you're new to Phocas, or want to expand your knowledge, then explore the new-look <u>Phocas Academy</u>, which has just been released for customers. It's a great resource for any Phocas user, no matter what your role or level of experience.

We've introduced a collection of guided learning modules and around 40 brand new videos, presented by experienced Phocas implementation consultants. There are loads of training videos for administrators, new videos on charts, periods and financial statements and a whole module just on Phocas Rebates. Browse by role, or experience level.

As we are continually improving the Academy, we'd love your feedback and suggestions for new topics.



8. Mark your calendar!

The 2018 PUG Live, formally known as the Phocas User Group Meeting, will be held in Dallas, TX October 8-10, 2018.

Watch your email for more details!

